

Warranty Claim Form

TireCrazy.com is dedicated to resolving all issues with your order. We apologize for any inconvenience. This is a warranty claim form for a potentially defective product. Please note that TireCrazy.com is attempting to resolve this claim with the manufacturer on your behalf. Our warranty claims team works hard to ensure that all our customers get the most out of their tires. It is crucial that you provide us with as much information as possible in order to resolve the claim in your favor.

Please follow the steps below in order to process your claim.

1. Save PDF document to your computer
2. Electronically complete warranty claim form
3. Provide a detailed description of defect
4. Attach the following items in an e-mail to **Warrantyclaims@TireCrazy.com**
 - A) Warranty Claims PDF Document
 - B) Multiples images of the defect
 - C) Multiple images of the entire product
 - D) Tire Rotation Record (For Mileage Warranty)
5. Please include e-mail and best contact phone number

Customer Information

Full Name

Invoice #

E-mail

Phone Number

Product Information

Order Date

Vehicle (Year/Make/Model)

Product Brand

Product Model

Part Number

Quantity of Items Defective

Number of Miles
Driven With Product

Tread Depth

Contact Information of Installer

Warranty Issue

Tread

Sidewall

Bead

Mileage Warranty (Must include Rotation Record)

Other

Please describe warranty
issue in full detail

By checking this box I understand that TireCrazy.com is not responsible for any false warranty claims. If applicable, TireCrazy.com will authorize the amount of the defective product before shipping a new product to the customer. I understand that if the manufacturer does not approve warranty claim the amount will be charged on the authorized credit card.